



Student Success Rates

Board Workshop | January 2021

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*Provost & Vice President of Academic
Affairs*

Fall 2020

Strategies Implemented

2021



TALLAHASSEE COMMUNITY COLLEGE

Course Modalities



Navigating Courses

Fall 2020

FACE-TO-FACE COURSES

Take classes on campus while following social distancing protocols including wearing a face covering and staying 6 feet from others.

TCC LIVE! COURSES

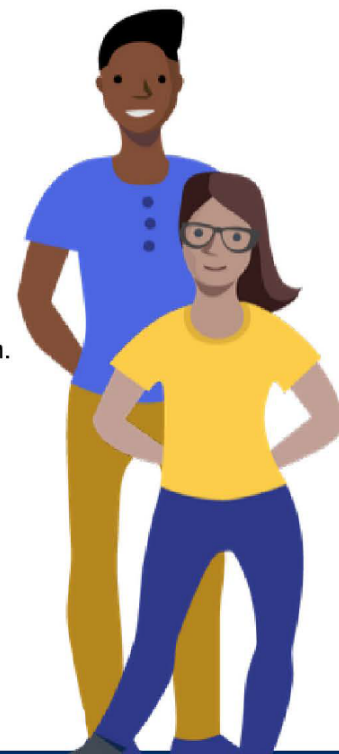
Take classes from anywhere and interact in real time with your professors and classmates at scheduled days and times like you would in person.

HYBRID COURSES

Take classes that combine traditional online and face-to-face formats. Social distancing protocols will be followed when meeting face-to-face.

ONLINE COURSES

Take classes from anywhere and at anytime to complete assignments.



2021



TALLAHASSEE COMMUNITY COLLEGE

Creating A Culture Of CARE



Connections

Providing early, intentional, and embedded experiences along the pathway to help students feel that they belong



Academics

Offering clear academic maps, ensuring learning is occurring, and infusing employability skills throughout the curriculum



Resources

Embedding holistic supports for removing academic and life barriers to student success



Engagement

Involvement in social and academic enrichment opportunities

2021



TALLAHASSEE COMMUNITY COLLEGE

Academic Strategies

- Created Personalized Learning Plans
 - Academic Communities
- Embedded Academic Resources
 - Study Edge
- Embedded Academic Support
 - Learning Commons Specialists (tutors)
 - Faculty Librarians

Business Track *Semester 1*

- ENC1101: College Composition
- SLS1510: College Success
- MAC1105: College Algebra
- GEB1011: Introduction to Business

2021



TALLAHASSEE COMMUNITY COLLEGE

PROVIDING PERSONALIZED AND JUST IN TIME SUPPORT



Creating a Culture of **Care**

CONNECTIONS • ACADEMICS • RESOURCES • ENGAGEMENT

Academic Success Coaches

Snapshot of Fall 2020 Outreach

Check Ins

Promoting Resources

Recognizing Barriers

Academic Support

Communication Tips

52,566

Text messages
sent to
students

13,340

Check in emails

973

Early alerts

2021



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Fall 2020

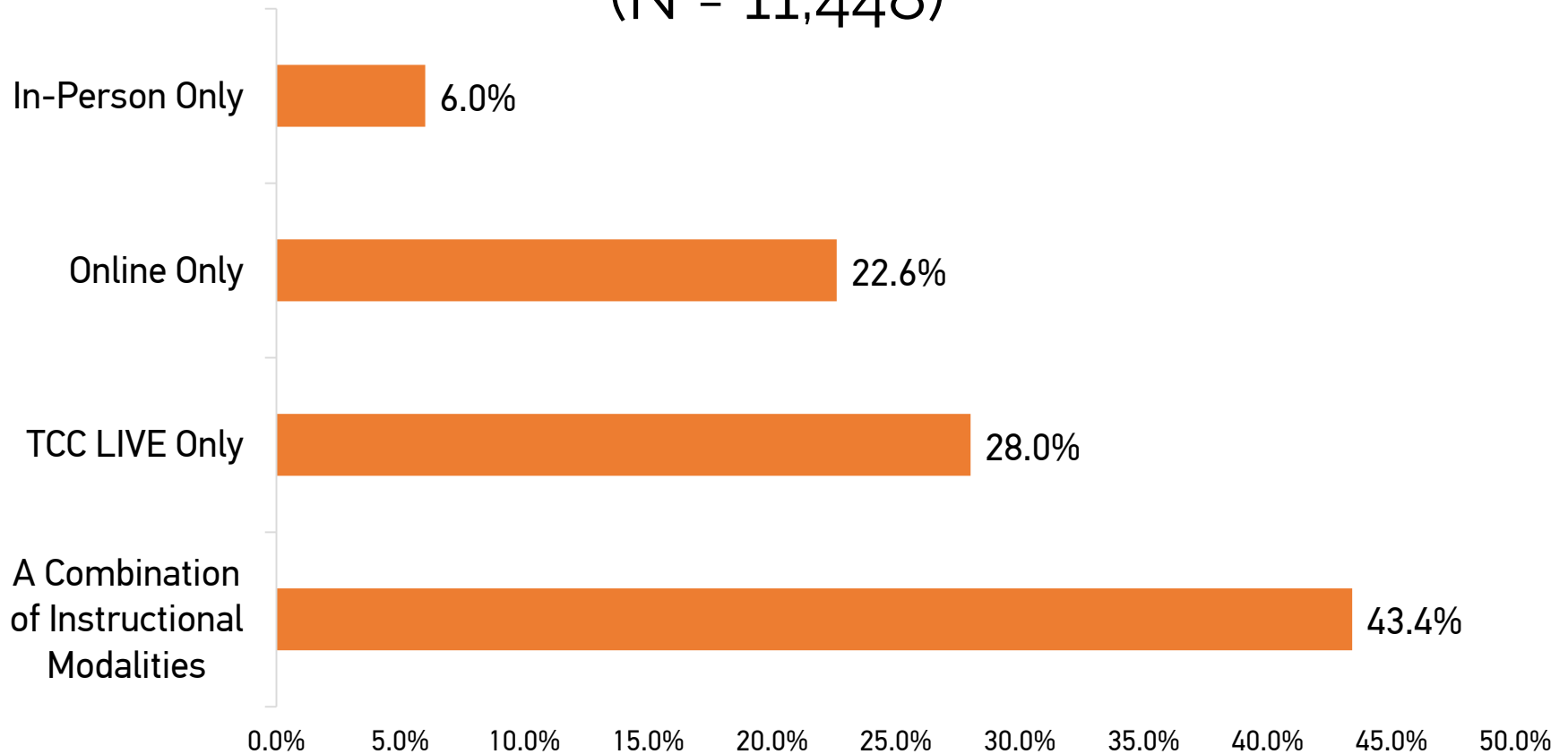
Data Highlights

2021



TALLAHASSEE COMMUNITY COLLEGE

Number and Percent of Students by Instructional Modality: Fall 2020 (N = 11,448)

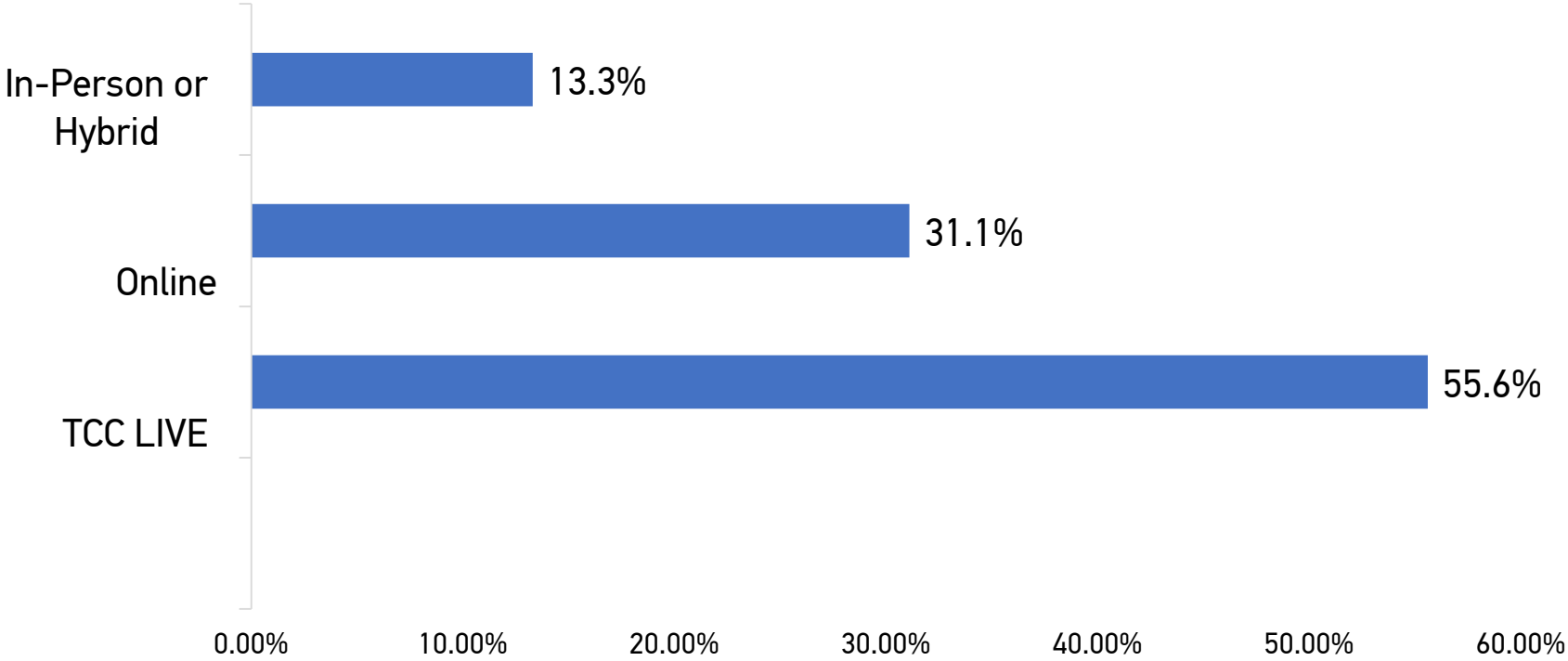


2021



TALLAHASSEE COMMUNITY COLLEGE

Number and Percent of Class Sections by Instructional Modality: Fall 2020 (N = 1,468)



2021



TALLAHASSEE COMMUNITY COLLEGE

Overall Course Success Rates

All Students			
	Fall 2018	Fall 2019	Fall 2020
<i>Overall</i>	73.3%	72.4%	75.3%
<i>Black</i>	63.1%	61.8%	65.3%
<i>Hispanic</i>	75.5%	74.6%	78.1%
<i>White</i>	78.2%	78.1%	80.7%
<i>Other</i>	74.6%	74.5%	77.2%

2021



TALLAHASSEE COMMUNITY COLLEGE

Overall Course Success Rates

First Time in College (FTIC) Students			
	Fall 2018	Fall 2019	Fall 2020
<i>Overall</i>	72.0%	70.3%	78.9%
<i>Black</i>	56.0%	56.8%	61.8%
<i>Hispanic</i>	78.0%	75.7%	80.2%
<i>White</i>	79.0%	77.0%	83.8%
<i>Other</i>	76.0%	71.5%	74.4%

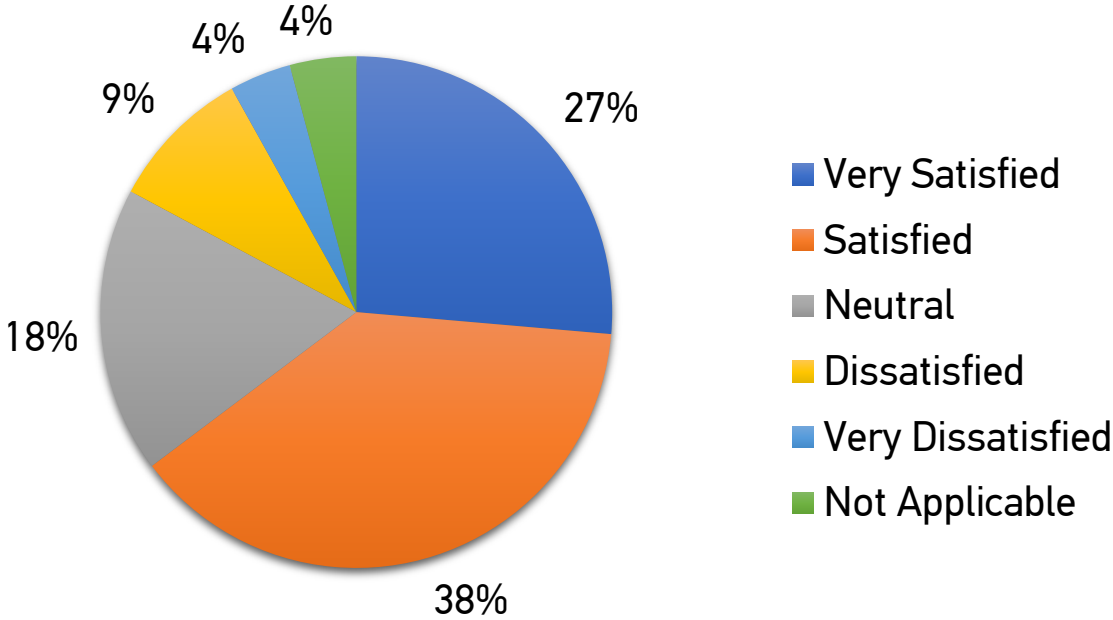
2021



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Student Survey Data

How satisfied are you with your overall experience with LIVE classes this semester?



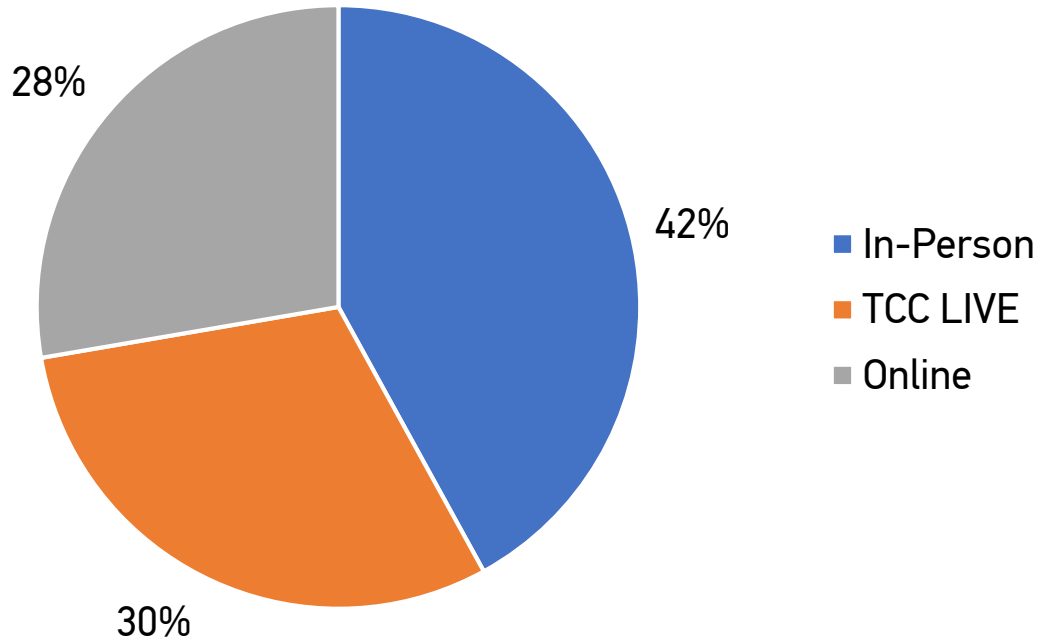
2021



TALLAHASSEE COMMUNITY COLLEGE

Student Survey Data

What type of classes do you plan to enroll for Spring 2021?



2021



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Student Survey Feedback

"I have had to overcome many hurdles to get to attend TCC and I have been pleasantly surprised by the quality of support the staff at TCC have offered me. I'm just another student, but the attention given to help me solve my problems made me feel as though I was a VIP."

"Teachers going out of their way to help is the biggest positive experience I've had this semester."

"I LOVE TCC Live. I don't have to worry about interrupting my teachers or prepare myself to make the trek to TCC."

"All of my instructors have been working extra hard to make sure everyone is comfortable with all of the changes. TCC has been very transparent with everything and I appreciate that so much. I love TCC!"

2021



TALLAHASSEE COMMUNITY COLLEGE

Spring 2021

What To Expect

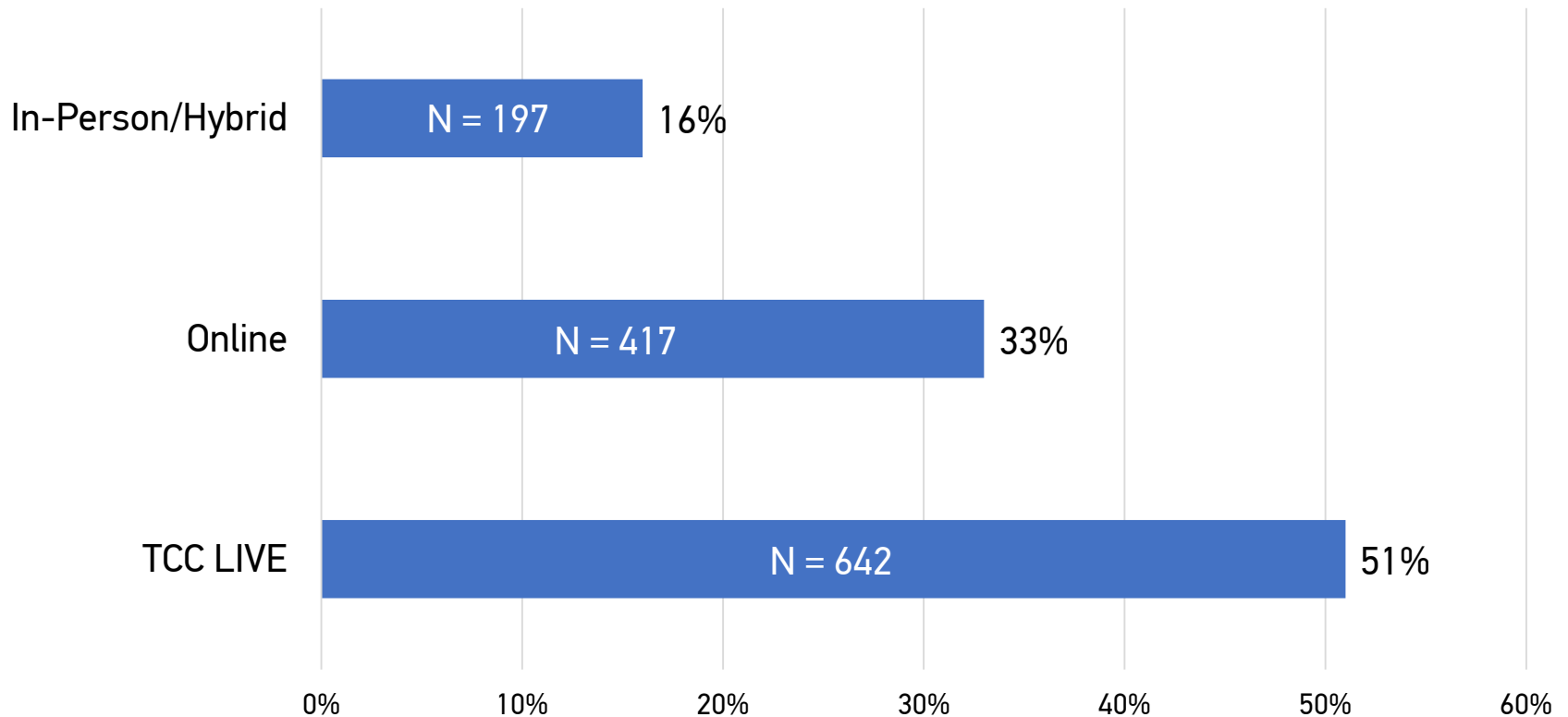
2021



TALLAHASSEE COMMUNITY COLLEGE

Number and Percent of Class Sections by Instructional Modality: Spring 2021

N = 1,256



2021



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Thank you